HMSA: MED 762 / DRG 972 / VIS 0GA / DEN C53

Coverage for: Individual / Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.hmsa.com.

For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <a href="http://www.healthcare.gov/sbc-glossary/">http://www.healthcare.gov/sbc-glossary/</a> or call 1-800-776-4672 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	For network providers \$0 For out-of-network providers \$100 individual / \$300 family	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. All services received from a participating or in-network <u>provider</u> will be covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain preventive services without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered preventive services at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$2,500 individual / \$7,500 family (applies to medical <u>plan</u> coverage). \$3,600 individual / \$4,200 family (applies to <u>prescription drug</u> <u>coverage</u> ).	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billed charges, payments for services subject to a maximum once you reach the maximum, any amounts you owe in addition to your copayment for covered services, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="http://www.hmsa.com/search/providers">http://www.hmsa.com/search/providers</a> or call 1-800-776-4672 for a list of <a href="network">network</a> providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> (unless otherwise defined by federal law), and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common Medical Services You May Need		What Yo	Limitations, Exceptions, & Other	
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Primary care visit to treat an injury or illness	\$12 <u>copay</u> /visit	30% coinsurance	none
	Specialist visit	\$12 <u>copay</u> /visit	30% coinsurance	none
	Other practitioner office visit:			
If you visit a health	Physical and Occupational Therapist	20% coinsurance	30% coinsurance	Services may require <u>preauthorization</u> . Benefits may be denied if <u>preauthorization</u> is not obtained.
care <u>provider's</u>	Psychologist	\$12 copay/visit	30% coinsurance	none
office or clinic	Nurse Practitioner	\$12 copay/visit	30% coinsurance	none
	Preventive care (Well Child Physician Visit)	No charge	30% coinsurance; deductible does not apply	Age and frequency limitations may apply. You may have to pay for
	Screening	No charge	30% coinsurance	services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed
	Immunization (Standard and Travel)	No charge	30% coinsurance	are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
	Diagnostic test			
	Inpatient	10% coinsurance	30% coinsurance	Services may require <u>preauthorization</u> . Benefits may be denied if
	Outpatient	20% coinsurance	30% coinsurance	preauthorization is not obtained.
	X-ray			
	Inpatient	10% coinsurance	30% coinsurance	Services may require <u>preauthorization</u> . Benefits may be denied if
	Outpatient	20% coinsurance	30% coinsurance	preauthorization is not obtained.
	Blood Work			
	Inpatient	10% coinsurance	30% coinsurance	Services may require <u>preauthorization</u> . Benefits may be denied if
	Outpatient	20% coinsurance	30% coinsurance	preauthorization is not obtained.

Common Medical	Services You May Need	What Yo	Limitations, Exceptions, & Other		
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
	Imaging (CT/PET scans, MRIs)				
If you have a test	Inpatient	10% coinsurance	30% coinsurance	Services may require <u>preauthorization</u> . Benefits may be denied if	
	Outpatient	20% coinsurance	30% coinsurance	preauthorization is not obtained.	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.hmsa.com.	Tier 1 - mostly Generic drugs (retail)	\$7 copay/prescription	\$7 copay and 20% coinsurance/prescription; deductible does not apply	One retail <u>copay</u> for 1-30 day supply, two retail <u>copays</u> for 31-60 day supply, and three retail <u>copays</u> for 61-90 day supply.	
	Tier 1 - mostly Generic drugs (mail order)	\$11 copay/prescription	Not covered	One mail order copay for a 84-90 day supply at a 90 day at retail network or contracted mail order provider.	
	Tier 2 - mostly Preferred Formulary Drugs (retail)	\$30 copay/prescription	\$30 copay and 20% coinsurance/prescription; deductible does not apply	One retail <u>copay</u> for 1-30 day supply, two retail <u>copays</u> for 31-60 day supply, and three retail <u>copays</u> for 61-90 day supply.	
	Tier 2 - mostly Preferred Formulary Drugs (mail order)	\$65 copay/prescription	Not covered	One mail order copay for a 84-90 day supply at a 90 day at retail network or contracted mail order provider.	
	Tier 3 - mostly Non-preferred Formulary Drugs (retail)	\$30 copay/prescription	\$30 copay and 20% coinsurance/prescription; deductible does not apply	In addition to your copay and/or coinsurance, you will be responsible for a \$45 Tier 3 Cost Share per retail copay. Cost to you for retail Tier 3 drugs: One copay plus one Tier 3 Cost Share for 1-30 day supply, two copays plus two Tier 3 Cost Shares for 31-60 day supply, and three copays plus three Tier 3 Cost Shares for 61-90 day supply.	

Common Medical	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
If you need drugs to treat your illness or condition More information about prescription	Tier 3 - mostly Non-preferred Formulary Drugs (mail order)	\$65 copay/prescription	Not covered	In addition to your copay and/or coinsurance, you will be responsible for a \$135 Tier 3 Cost Share per mail order copay. Cost to you for mail order Tier 3 drugs: One mail order copay plus one mail order Tier 3 Cost Share for an 84-90 day supply at a 90 day at retail network or contracted mail order provider.
drug coverage is available at www.hmsa.com.	Tier 4 - mostly Preferred Formulary Specialty drugs (retail)	\$100 copay/prescription	Not covered	Retail benefits for Tier 4 and Tier 5 drugs are limited to a 30-day supply.  Available in participating Specialty
	Tier 5 - mostly Non-preferred Formulary Specialty drugs (retail)	\$200 copay/prescription	Not covered	Pharmacies only.
	Tier 4 & 5 (mail order) Not covered Not covered		Not covered	
	Facility fee (e.g., ambulatory surgery center)	10% coinsurance	30% coinsurance	none
If you have	Physician Visits	\$12 copay/visit	30% coinsurance	none
outpatient surgery	Surgeon fees	10% coinsurance (cutting)	30% coinsurance (cutting)	none
		20% coinsurance (non-cutting)	30% coinsurance (non-cutting)	none
	Emergency room care			
	Physician Visit	\$12 copay/visit	\$12 <u>copay</u> /visit; <u>deductible</u> does not apply	none
If you need immediate medical attention	Emergency room	20% coinsurance	20% <u>coinsurance</u> ; <u>deductible</u> does not apply	none
	Emergency medical transportation (air)	20% coinsurance	20% <u>coinsurance</u> ; <u>deductible</u> does not apply	Limited to air transport to the nearest adequate hospital within the State of Hawaii, except in certain situations when transportation to the continental US is necessary for critical care in accord with HMSA's medical policy. Certain exclusions apply.

Common Medical	Services You May Need	What Yo	Limitations, Exceptions, & Other		
Event		Network Provider Out-of-Network Provider (You will pay the least) (You will pay the most)		Important Information	
If you need immediate medical attention	Emergency medical transportation (ground)	20% coinsurance	30% coinsurance	Ground transportation to the nearest, adequate hospital to treat your illness or injury.	
attention	<u>Urgent care</u>	\$12 <u>copay</u> /visit	30% coinsurance	none	
	Facility fee (e.g., hospital room)	10% coinsurance	30% coinsurance	none	
If you have a	Physician Visits	\$12 copay/visit	30% coinsurance	none	
hospital stay	Surgeon fee	10% coinsurance (cutting)	30% coinsurance (cutting)	none	
		20% coinsurance (non-cutting)	30% coinsurance (non-cutting)	none	
	Outpatient services				
If you have mental	Physician services	\$12 <u>copay</u> /visit	30% coinsurance	none	
health, behavioral health, or	Hospital and facility services	10% coinsurance	30% coinsurance	none	
substance abuse	Inpatient services				
needs	Physician services	10% coinsurance	30% coinsurance	none	
	Hospital and facility services	10% coinsurance	30% coinsurance	none	
	Office visit (Prenatal and postnatal care)	10% coinsurance	30% coinsurance	Cost sharing does not apply to certain preventive services. Depending on the	
If you are pregnant	Childbirth/delivery professional services	10% coinsurance	30% coinsurance	type of services, <u>coinsurance</u> or <u>copay</u> may apply. Maternity care may include	
	Childbirth/delivery facility services	10% coinsurance	30% coinsurance	tests and services described elsewhere in the SBC (i.e. ultrasound).	
	Home health care	No charge	30% coinsurance	150 Visits per Calendar Year	
If you need help recovering or have other special health needs	Rehabilitation services	20% coinsurance	30% coinsurance	Services may require <u>preauthorization</u> . Benefits may be denied if <u>preauthorization</u> is not obtained. Excludes cardiac rehabilitation.	
	Habilitation services	Not covered	Not covered	Excluded service	
	Skilled nursing care	10% coinsurance	30% coinsurance	120 Days per Calendar Year. Includes extended care facilities (Skilled Nursing, Sub-Acute, and Long-Term Acute Care Facilities) to the extent care is for <a href="Skilled nursing care">Skilled nursing care</a> , subacute care, or long-term acute care.	

Common Medical	Services You May Need	Services You May Need  Network Provider (You will pay the least)  What You Will Pay Out-of-Network Provider (You will pay the most)		Limitations, Exceptions, & Other Important Information	
Event					
If you need help recovering or have other special	Durable medical equipment	20% coinsurance	30% coinsurance	Services may require <u>preauthorization</u> . Benefits may be denied if <u>preauthorization</u> is not obtained.	
health needs	Hospice services	No charge	Not covered	none	
	Children's eye exam	\$10 copay/exam	All charges less \$35 <u>plan</u> payment; <u>deductible</u> does not apply	Limited to one routine vision exam per calendar year.	
If your child needs dental or eye care	Children's glasses (single vision lenses and frames)	All charges less \$110 plan payment (frames), plus \$25 lens copay	All charges less \$80 plan payment; deductible does not apply	The frequency in which you can obtain a pair of glasses may vary	
	Children's dental check-up	No charge	No charge; <u>deductible</u> does not apply	2 visits per calendar year	

#### **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Acupuncture

Private-duty nursing

Cosmetic surgery

Routine foot care

Habilitation services

Weight loss programs

Long-term care

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Bariatric surgery

under a rider)

- Hearing aids (limited to one hearing aid per ear every 60 months)
- Chiropractic care (e.g., office visits, x-ray films limited to services covered by this medical plan
- Infertility Treatment (Artificial Insemination and In Vitro Fertilization. Please refer to your plan
- Non-emergency care when traveling outside the U.S. For more information, see www.hmsa.com Routine eye care (Adult) (limited to services
- covered under a rider) and within the scope of a chiropractor's license) document for limitations and additional details) Dental care (Adult) (limited to services covered

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: 1) 1-800-776-4672 for HMSA; 2) (808) 586-2790 for the State of Hawaii, Dept. of Commerce and Consumer Affairs - Insurance Division; 3) 1-866-444-3272 or http://www.dol.gov/agencies/ebsa/laws-and-regulations/laws/affordable-care-act for the U.S. Department of Labor, Employee Benefits Security Administration; or 4) 1-877-267-2323 x61565 or http://www.cciio.cms.gov for the U.S. Department of Health and Human Services. Church plans are not covered by

the Federal COBRA continuation coverage rules. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit <a href="http://www.HealthCare.gov">http://www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact:

- For group health coverage subject to ERISA, you must submit a written request for an <a href="mailto:appeal">appeal</a> to: HMSA Member Advocacy and Appeals, P.O. Box 1958, Honolulu, Hawaii 96805-1958. If you have any questions about <a href="mailto:appeals">appeals</a>, you can call us at (808) 948-5090 or toll free at 1-800-462-2085. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="http://www.dol.gov/agencies/ebsa/laws-and-regulations/laws/affordable-care-act">http://www.dol.gov/agencies/ebsa/laws-and-regulations/laws/affordable-care-act</a>. You may also file a <a href="mailto:grievance">grievance</a> with the Insurance Commissioner. You must send the request to the Insurance Commissioner at: Hawaii Insurance Division, ATTN: Health Insurance Branch External Appeals, 335 Merchant Street, Room 213, Honolulu, Hawaii 96813. Telephone: (808) 586-2804.
- For non-federal governmental group health plans and church plans that are group health plans, you must submit a written request for an <u>appeal</u> to: HMSA Member Advocacy and Appeals, P.O. Box 1958, Honolulu, Hawaii 96805-1958. If you have any questions about <u>appeals</u>, you can call us at (808) 948-5090 or toll free at 1-800-462-2085. You may also file a <u>grievance</u> with the Insurance Commissioner. You must send the request to the Insurance Commissioner at: Hawaii Insurance Division, ATTN: Health Insurance Branch External Appeals, 335 Merchant Street, Room 213, Honolulu, Hawaii 96813. Telephone: (808) 586-2804.

#### **Does this Coverage Provide Minimum Essential Coverage? Yes**

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this Coverage Meet the Minimum Value Standard? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-776-4672.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-776-4672.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-776-4672.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-776-4672.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

# **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
■ The <u>plan's</u> overall <u>deductible</u>	\$0	■ The <u>plan's</u> overall <u>deductible</u>	\$0	■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ <u>Specialist copayment</u>	\$12	■ Specialist copayment	\$12	■ <u>Specialist</u> <u>copayment</u>	\$12
■ Hospital (facility) coinsurance	10%	■ Hospital (facility) coinsurance	10%	■ Hospital (facility) coinsurance	10%
■ Other <u>coinsurance</u>	20%	Other coinsurance	20%	Other coinsurance	20%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$12,700	
In this example. Dog would now		
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$20	
Coinsurance	\$1,300	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$1,380	

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$300
<u>Coinsurance</u>	\$200
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$520

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$70	
<u>Coinsurance</u>	\$400	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$470	